



المملكة العربية السعودية جامعة تبوك كلية العلوم وكالة الكلية للجودة والتطوير وحدة الاحماء والمعلومات

Alumni Evaluation Survey (AES) - Mathematics Department Alumni Evaluation Survey (AES)_39-40

Alumni Evaluation Survey (AES):

The questionnaire included four main items in addition to the open questions:

- 1. Help and support given to my education (7 phrases).
- 2. Resources for educational support (5 phrases).
- 3. Evaluation of the education you received (7 phrases).
- 4. The general weighted mean (one phrase).

The following are the results obtained from a questionnaire analysis.

The table below shows the arithmetic mean for each statement and the percentage of approval

Institution Mission & Objective	Strongly disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly agree (5)	Mean	Agree percentage
1. Students were briefed about the university mission	12.5%	12.5%	50%	18.8%	6.3%	2.93	58.6%
which goes well with the nature of its activities							
2. Students services and university resources are	6.3%	12.5%	43.8%	31.3%	6.3%	3.18	63.6%
consistent with the university mission							
Gouvernance, leadership and Management						Mean	Agree percentage
3. Students are aware of the university policies	5.6%	11.1%	33.3%	38.9%	11.1%	3.38	67.6%
4. Institution provides information about the programs,	16.7%	44.4%	38.9%	0	0	3.22	64.4%
offered courses and its services to the students before							
registration							
5. Institution provides academic advising to the	5.6%	5.6%	38.9%	22.2%	27.8%	3.61	72.2%





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students before registration							
6. The institution takes the graduates feedback regarding university future plans	16.7%	37.5%	33.3%	8.3%	4.3%	2.45	49%
Teaching and Learning							
7. Field training programs for students and/or internships are consistent with the student major	4.2%	33.3%	29.2%	20.8%	12.5%	3.04	69.8 %
8. The institution emphasized the importance of continuous long-life learning	8.3%	41.7%	25%	16.7%	8.3%	2.75	55 %
9. The institution has helped me in developing the knowledge and skills necessary for my profession	0%	37.5%	25%	25%	12.5%	3.13	62.6 %
10. The institution has prepared me ethically for the job market	6.1%	33.3%	18.2%	30.3%	12.1%	3.09	61.8%
Students							
11. Institution provided all students with a manual containing all conduct codes that determines the student rights and liabilities	7.7%	28.2%	17.9%	28.2%	17.9%	3.21	64.2%
12. Complaining students are not subject to punishment or injustice or discrimination against them because of their grievance	7.7%	33.3%	25.6%	17.9%	15.4%	3	60%
13. Evaluation of the student by the staff members is fairly done	7.3%	24.4%	14.6%	26.8%	26.8%	3.42	68.4%
14. Staff members allowed the students to discuss their exam performance	3.3%	28%	15%	15.8%	37.8%	3.56	71.2%
15. Guidance were available for me (if needed)	5.6%	11.1%	13.0%	38.9%	31.1%	3.79	75.6%
Faculty and staff							
16. Staff members manifested enthusiasm and interest in what they teach	6.4%	23.4%	17.0%	29.8%	23.4%	3.40	68%
17. Staff from different departments are helpful and able to provide student related services	17.5%	20%	25%	25%	12.5%	3.30	66 %
Institution Resources							





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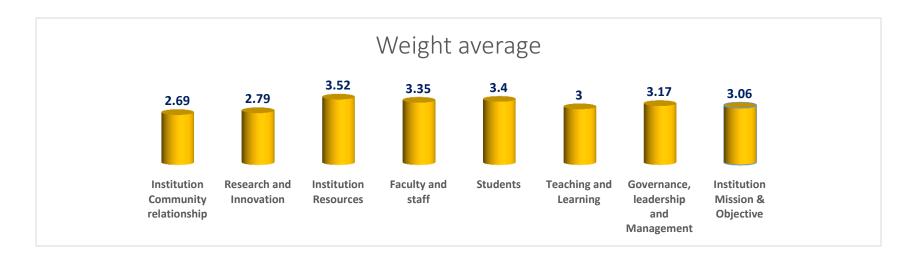
18. Institution campus enjoys a healthy, clean and safe environment	2%	11.8%	19.6%	43.1%	23.5%	3.75	75%
19. Appropriate facilities were available for extracurricular activities (religious-cultural, social and sporting)	0	9.6%	15,4%	46.2%	28.8%	3.94	78.8%
20. Computer labs are up to date and appropriate for students	11.5%	48.1%	19.2%	15.4%	5.8%	2.47	49.4%
21. Classrooms were fit for learning	6.8%	38.6%	2.3%	20.5%	31.8. %	3.31	66.2 %
22. Available health services were meeting my needs	6.8%	15.9%	2.3%	20.5%	54.5 %	4	80 %
23. Appropriate restaurants were available	2.3%	20.5%	18.2%	20.5%	38.6 %	3.73	74.6 %
24. Facilities for special needs students were available	7.7%	23.1%	19.2%	17.3%	32.7%	3.44	68.8%
Research and Innovation							
25. Faculty involved me in their research activities	24%	11.8%	39.2%	18%	7%	2.57	51.4%
26. Institution provided Resources needed for research	7.7%	33.3%	25.6%	17.9%	15.4%	3	60%
Institution Community relationship							
27. Institution establishes positive relationships with the business sector and other educational institutions	8.3%	41.7%	25%	16.7%	8.3%	2.43	48.6 %
28. Institution has advisory board which has members from the industry to provide feedback to the university programs and its services	0%	37.5%	25%	25%	12.5%	3.13	62.6 %
29. The community services provided by the institution is satisfactory	20.4%	11.5%	46.9%	13.5%	7.7%	2.52	50.4 %
Overall Evaluation							
30. In general, what is your overall evaluation for the institution	8.3%	12.5%	43.8%	31.3%	4.3%	3.43	68.6%





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Standard	Weight average	Satisfaction rate
Institution Mission & Objective	3.06	72%
Governance, leadership and Management	3.17	63.4%
Teaching and Learning	3.00	60%
Students	3.40	68%
Faculty and staff	3.35	67%
Institution Resources	3.52	70.4%
Research and Innovation	2.79	55.8%
Institution Community relationship	2.69	53.8%







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Analysis:

From the above table, we notice the average of the phrase whose average is less than 3 represents weaknesses points mentioned below:

- ✓ The second standard (governance, leadership and management), the institution takes the graduates feedback regarding university future plans equal 2.45
- ✓ Also standard 6: Computer labs are up to date and appropriate for students, with an average of less than three (2.47)
- ✓ standard 7: Research and Innovation (Faculty involved me in their research activities) with an average of less than three (2.57).
- ✓ standard 8: Institution community relationship (The community services provided by the institution is satisfactory) with an average of less than three (2.52)

Generally, overall average weight was 68.6%

Recommendations

- ✓ Activating community services
- ✓ Update labs and update computer packages.